



## **Western Power Distribution (East Midlands) plc**

### **Miscellaneous Charges**

**April 2011**

Western Power Distribution (East Midlands) plc

Registered No: 2366923

Registered Office: Avonbank, Feeder Road, Bristol BS2 0TB

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## 1. Introduction

1.1. This statement details our transactional based charges which are for activities that support the competitive supply market and will be billed by us on an individual basis for any service requested.

1.2. Transactional charges apply to the following activities:

- Energisation, de-energisation and re-energisation services;
- Disconnection of a site;
- Revenue protection services;
- Radio tele-switching services; and
- Accounting and Administration Services – and Other Services Ancillary to Use of System.

## 2. Charges for Energisation, De-energisation and Re-energisation

<b>DE/RE ENERGISATION</b>	<b>Price per transaction</b>
A charge will be made each time a visit is made to de-energise or re-energise a system:	
Re- / de-energisation	£30.00
Re-energisation and de-energisation at same visit	£46.00
Repeat visit to de-energised sites	£100.00

2.1 The charges above are applicable to the vast majority of low voltage connections. For EHV, HV and extraordinary LV connections, Western Power Distribution reserves the right to apply site-specific charges for de/re-energisation on a time and materials basis.

### Additional notes

2.2 We require a minimum of 5 working days' notice for an LV connection or a minimum of 15 working days' notice for an HV connection, or such other period as may be specified in any agreement with us to that effect.

2.3 Please note that for HV de-energisations, we reserve the right to extend the notice period due to network considerations or out of hours resourcing. We also reserve the right to cancel the de-energisation as a consequence of severe weather expectations

or actual impact on our system or resources. In these cases the de-energisation will be re-scheduled accordingly.

2.4 De-energisation and subsequent re-energisation by us resulting from a supplier's failure to comply with the terms of the DCUSA will be at the supplier's expense.

2.5 As part of Western Power Distribution's' commitment to safety we periodically visit some of the sites, on the basis of our risk assessment, that we deem to be potentially "vacant premises". We derive information about potentially "vacant premises" from the energisation status where we have been advised, via the Supplier Hub, that the status is de-energised. After each visit we will advise the appropriate supplier where we believe the energisation status is incorrectly recorded. We would then expect the Supplier to conduct their own investigation into the status, and, if appropriate, to correct that status.

2.6 If we re-visit the site, usually at least six months later, and it is still recorded as de-energised and, as a result of this second (or subsequent) visit, we believe it to be energised, then we reserve the right to make the following charge to the Supplier for the second and any subsequent visit

### 3. Disconnection of Site

Visit to disconnect a supply
Suppliers wishing to request a disconnection must submit a Disconnection Notice in accordance with their Use of System Agreement.
Where a supplier requests the disconnection of a site, then an <b>individually assessed charge will be quoted.</b>
Low voltage service termination equipment would normally be removed within 15 working days but up to 3 months' notice may be required to remove high voltage substation plant. In the case of EHV connections we should be consulted at an early stage and a programme for the removal of equipment will be subject to individual assessment.

### 4. Revenue Protection Services

SITE INVESTIGATION CHARGES (INTERFERENCE)	FIRST 3 HOURS	SUBSEQUENT HOURS
INVESTIGATION	<b>£199.10</b>	<b>£34.00</b>
NEGATIVE (Damaged equipment)	<b>£78.00</b>	<b>N/A</b>
VISIT / RE-VISIT AT SUPPLIERS REQUEST	<b>£60.60</b>	<b>N/A</b>
MAKE SAFE / REMOVE FUSE / SITE SAFETY CHECK & RESEAL METER	<b>£60.60</b>	<b>N/A</b>

SUBSEQUENT VISITS (NO CHARGE FOR RP COLD CALL)	<b>£60.60</b>	<b>N/A</b>
SITE MANAGEMENT (PER HOUR)	-	<b>£18.00</b>
ADDITIONAL OPERATIVE (SAFETY / OPERATIONAL REQUIREMENTS)	<b>£115.20</b>	<b>£18.00</b>
ADDITIONAL OPERATIVE (LOCKSMITH / CARPENTER)	<b>£165.10</b>	<b>N/A</b>
<b>REPLACE FUSE - AFTER DE-ENERGISATION</b>	<b>£56.00</b>	<b>N/A</b>
REPLACE METER - AFTER DE-ENERGISATION	<b>£60.60</b>	<b>N/A</b>
ILLEGAL UNMETERED (SINGLE PHASE)	<b>£56.00</b>	<b>N/A</b>
ILLEGAL UNMETERED (3 PHASE)	<b>£56.00</b>	<b>N/A</b>
MISC WORK (REMAKE TAILS, FITTING ISOLATOR/CONNECTOR BLOCKS, REBUILD METER POSITION, REMOVE TIMESWITCH, ETC..)	<b>£56.00</b>	<b>£18.00</b>
<b>ATTAIN WARRANT / WITNESS TO COURT (additional charge of £15.00 per hour for witness to court if job already closed)</b>	<b>£65.00 Plus cost of warrant</b>	<b>£18.00</b>
WARRANT (* subject to changes by H.M. Court Services)	<b>£18.00</b>	<b>N/A</b>
OUTSIDE NORMAL WORKING HOURS (PER OPERATIVE)	<b>£189.50</b>	<b>£65.00</b>
<b>ADDITIONAL STATEMENT</b>	<b>£28.20</b>	<b>N/A</b>
REQUEST CASE FILE RESEND / INFO (UNDER 5 MONTHS)	<b>£21.50</b>	<b>N/A</b>
REQUEST CASE FILE FROM ARCHIVE (OVER 5 MONTHS)	<b>£55.00</b>	<b>N/A</b>
<b>SINGLE PHASE CREDIT</b>	<b>£11.63</b>	<b>N/A</b>
SINGLE RATE TOKEN	<b>£66.48</b>	<b>N/A</b>
MULTI RATE TOKEN	<b>£66.48</b>	<b>N/A</b>
SINGLE RATE SMART	<b>£66.48</b>	<b>N/A</b>
MULTI RATE SMART	<b>£66.48</b>	<b>N/A</b>
RADIO TELEMETER	<b>£45.79</b>	<b>N/A</b>
3 PHASE CREDIT - SINGLE RATE	<b>£36.44</b>	<b>N/A</b>
3 PHASE CREDIT - MULTI RATE	<b>£40.03</b>	<b>N/A</b>
PROGRAMMABLE	<b>£71.25</b>	<b>N/A</b>
CT METERS	<b>£139.06 (MINIMUM)</b>	<b>N/A</b>
TIMESWITCH SINGLE PHASE	<b>£35.96</b>	<b>N/A</b>
TIMESWITCH POLY PHASE	<b>£71.93</b>	<b>N/A</b>
<b>SINGLE PHASE METER TAILS</b>	<b>£8.81</b>	<b>N/A</b>
3 PHASE METER TAILS	<b>£19.96</b>	<b>N/A</b>
ISOLATOR SINGLE PHASE	<b>£38.72</b>	<b>N/A</b>
ISOLATOR 3 PHASE	<b>£54.93</b>	<b>N/A</b>
CONTACTOR	<b>£50.59</b>	<b>N/A</b>
CONNECTOR BLOCKS	<b>£23.12</b>	<b>N/A</b>
METER BOARDS	<b>£7.49</b>	<b>N/A</b>
LOCKS / EQUIPMENT	<b>QUOTE PER JOB REQUIREMENTS</b>	<b>N/A</b>

## **5. Urgent Metering Services**

- 5.1. Western Power Distribution does not offer urgent metering services.

## **6. Radio Tele-switching Services**

- 6.1. Western Power Distribution may provide radio tele-switching services to those wishing to sponsor group codes. The charges for these services will be fixed by agreement in each case and will reflect the level of complexity of the proposed arrangements.
- 6.2. Each year Western Power Distribution will bid for future message capacity on the national Radio Teleswitching System. Capacity requirements for the year (April to March) will be forecast in November of the preceding year. To assist with this forecast, suppliers wishing to sponsor group codes are requested to give Western Power Distribution notice of anticipated future requirements for Radio Teleswitching services in July each year. Notice should be sent to:

John Hill  
Senior Contracts Executive  
Network Strategy and Regulation  
Western Power Distribution  
Herald Way  
Pegasus Business Park  
Castle Donington  
DE74 2TU

Email: [john.hill@central-networks.co.uk](mailto:john.hill@central-networks.co.uk)

- 6.3. Notice provided under these arrangements will not confer liability on either Western Power Distribution to secure or reserve messaging capacity, or on suppliers to take up capacity for which they give notice of an anticipated future requirement.

## 7. Services Ancillary to Use of System

### Services to Suppliers

7.1 Western Power Distribution provides meter point administration services as required under the Licence and the Master Registration Agreement (MRA). These services cover the provision of various data from Western Power Distribution's meter point registration service/database and are charged for on a transactional basis.

7.2 Persons applying for use of these services must be licensed suppliers and/or signatories to the MRA and should contact:

Jane Jones  
MPAS Operations  
Western Power Distribution plc  
Herald Way  
Pegasus Business Park  
Castle Donington  
DE74 2TU

Telephone: 01332 393852  
Mobile: 0780 1195073  
E-mail: mpasoperations@central-networks.co.uk

Contact notice facility	£6.00
Manual amendment of database	By arrangement
Full refresh (other than one per year for Data Aggregator)	£500
Selective refreshes	£25.00
	Per Supply Number
Resends	£25.00
Rejections of DTN flows	£6.00
Reports to Elexon (under clause 27.4)	£25.00
Report to Data Aggregator (under clause 27.5)	£25.00
Ad hoc miscellaneous reporting	By arrangement

NB. Clause numbers above refer to the Master Registration Agreement

*Charges for dataflow investigations and MPAN investigations are by arrangement.*

### Services to Other Distribution Businesses

7.3 Western Power Distribution are able to provide a Metering Point Administration Service (MPAS) for premises connected to another Licensee's Distribution Network, which is embedded in Western Power Distribution's Distribution Services Area.

7.4 In accordance with our licence conditions<sup>1</sup> Western Power Distribution can provide the following services:

- The provision of a register that holds all Metering Point Administration Data (MPAD) as defined in Schedule 2 of the Master Registration Agreement (MRA).<sup>2</sup> For the avoidance of doubt Western Power Distribution shall not be responsible for the creation, amendment, update or deletion of any of the MPAD items.
- The provision of such data (as is reasonably required) to:
  - Any electricity supplier or agent thereof,
  - Any persons identified in the Balancing & Settlement Code as an appropriate person for the receipt of data for settlement purposes,
  - Any person identified in the MRA as entitled to such data for the purpose of facilitating changes of electricity supplier in respect of any premises.
- The maintenance of an enquiry service for the provision to any customer or an electricity supplier, on request and free of charge to that customer, of such data contained in the register as is relevant to the supply of electricity to premises which are (or are to be) owned or occupied by the customer.

7.5 The charge for providing these services is subject to negotiation and will depend on the number and types of MPANS involved. We would need to know, for instance, the current and forecast numbers of NHH and HH MPANS.

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<sup>1</sup> Electricity Distribution Licence: Standard Conditions. Section A Condition 18

<sup>2</sup> Master Registration Agreement Version 8.1 dated 5 January 2004

## 8. Glossary

Term	Definition
<b>Distribution Use of System (DUoS)</b>	Charges for demand and generation customers which are connected to and utilising the distribution network.
<b>DCUSA</b>	Users seeking to use the distribution system will be required to be a party to and comply with the DCUSA in accordance with their licence.
<b>MPAS</b>	Metering Point Administration Service means the service established, maintained and operated, or procured as the case may be, by each Distribution Business pursuant to Condition 18 of the Electricity Distribution Licence.
<b>User</b>	Is a supplier, generator or distribution network operator.