Competition in Connections (CiC)

WESTERN POWER DISTRIBUTION

Serving the Midlands, South West and Wales

Introduction

This factsheet provides information about the choices you have when making a new or altered connection to our electricity network. We offer a complete and comprehensive connection service but, if you wish, there are other companies you may ask to undertake some of the work known as the 'contestable' work.

Who can carry out the works?

An Independent Connections Provider (ICP) is a company that can build electricity networks for adoption by WPD or an Independent Network Operator (IDNO). The ICP must be registered with Lloyds Register EMEA under the National Electricity Registration Scheme (NERS).

The ICP is required to work in accordance with the national framework and WPD documents that provide specifications for design, material procurement and installation and recording of assets.

The new connection (up to the start of your electrical installation) will be adopted by us (where no IDNO is involved) and become part of our electricity network on satisfactory final inspection, testing and connection. We will own the new connection from that time, and will take responsibility for future operation, repair, maintenance and replacement (subject to any guarantee requirements of the Adoption Agreement).

An Independent Distribution Network Operator (IDNO) is a company that can construct electricity networks, arranges connections to WPD's network or adopt networks built by ICPs then retains ownership of and be responsible for the operation, repair and maintenance of that new network.

Whichever option you choose, we will send you a formal quotation for the work we undertake. *This is called a connection 'Offer'.* More information regarding ICP's and IDNO's, application forms and copies of this leaflet can be found on our website at www.westernpower.co.uk

If you wish to obtain an offer from an ICP to carry out the contestable work, you can get further information and a list of ICPs from the accrediting body, Lloyds Register by searching for NERS at www.lr.org

WPD will competitively quote to undertake all contestable work.

Non-contestable work

This is work that must normally be completed by us. In some circumstances, e.g. in accordance with the CiC Code of Practice, an ICP/IDNO may be permitted to carry out some of the non-contestable elements in agreement with WPD. Non-contestable works includes:
providing point of connection information;

- design approval;
- obtaining statutory wayleaves;
- inspection;
- design of reinforcement to our existing electricity network to accommodate the new connection;
- completing the connection to our high voltage electricity network
- network reinforcement and diversion of our existing electricity network

Contestable work

This is work that can be done by an ICP rather than WPD and includes:

- design;
- purchasing materials to form the connection;
- site preparation;
- trenching;
- construction of the connection; and
- 3rd party wayleaves & land rights
- completing the connection to our low voltage electricity network

Western Power Distribution (East Midlands) plc, No2366923
Western Power Distribution (West Midlands) plc, No3600574
Western Power Distribution (South West) plc, No 2366894
Western Power Distribution (South Wales) plc, No 2366985
Registered in England and Wales.
Registered Office: Avonbank, Feeder Road, Bristol, BS2 0TB

Connection charges

These are paid by you. We will charge you for all the non-contestable work and for any contestable work that we undertake. If you use an ICP to carry out contestable work, you will be responsible for paying them.
Our charges for providing non-contestable work will vary according to the complexity of the work required.
You can find more detailed information in our charging methodology on our website;

www.westernpower.co.uk/connections/new-connections/connections-charging-statements

Further information

For further information relating to our charging methodology, the process for obtaining an electricity connection and options available to you under Competition in Connections please refer to our website www.westernpower.co.uk

Here you will find more detailed information, including:

- Applying for a new connection;
- Generation connections;
- Network alterations
- Connection Charging Methodology

Contact us

Please contact our local team using the telephone number on any correspondence if you want to discuss your Offer or application. If you are unhappy with your quote or any part of our service then you can ask to speak with a manager who will review the details.
For further information regarding our Standards of Service and our complaints procedure please visit our website at www.westernpower.co.uk. For general enquiries: **0800 0963080.** For written communication, please write to WPD Records Team at:

If you live in the **East or West Midlands:**
6th Floor, Toll End Road, Tipton, DY4 0HH
wpdnewsuppliesmids@westernpower.co.uk

If you live in **Wales:**
Phoenix Way, Llansamlet, SA7 9HW
wpdnewsupplieswales@westernpower.co.uk

If you live in the **South West:**
Lostwithiel Road, Bodmin, Cornwall,PL31 1DE
wpdnewsupplies@westernpower.co.uk

Connection Agreement

We may ask you to enter into an additional agreement depending on the work involved.
The Connection Agreement is between you and us, and sets out the obligations of both parties, and the terms for connection to our electricity network. You will automatically sign up to The National Terms of Connection when you enter into a Supply Agreement with your appointed supplier.
In certain cases we may require you to sign a site-specific Connection Agreement.

The Connection Process

The following basic stages apply to a new connection to our electricity network: