

New Connections Legal Permissions & Consents Process

Monthly Performance Report: November 2019

We measure performance of the legal permissions and consents process relating to new connections at two stages:

1. When a matter is with us to contact landowners, local authorities etc and progress negotiations, i.e. before we have instructed our lawyers.
2. When terms have been agreed with landowners or our customers for the purchase of land or rights over land and we have instructed our solicitors, Geldards, to complete the legal transaction.

We measure performance at both stages and publish monthly reports to our customers. This report provides information on the performance of our own staff, that is to say the first stage above. Geldards' monthly performance in respect of the second stage is reported separately.

In consultation with our customers we have agreed a range of performance measures for our own activities across a range of transaction types. Each transaction type comprises a series of activities which are appropriate to the transaction type and there are targets for these activities. *We have agreed with our customers **an overall target of 80% compliance across all measures.***

This is summarised in the table below:

New Connections Legal Process - Tracking Points and KPI measures					
Description	Activity			Notes	KPI Target
	Description	Target Date	Actual Date		
WL Specialist instructed	1 WL Specialist instructed				
Site Purchase	1 Site selection / negs commenced			Within 5 days of instruction	Action within 5 days of instruction in 80% of projects
	2 Terms agreed				
	3 Terms approved			Within 10 days of terms agreed *	Terms approved within 10 days of terms agreed in 80% of projects
	4 Lawyer instructed			Within 5 days of terms approved	Instructions issued within 5 days of terms approval in 80% of projects
	5 Legals complete				
Wayleave/easement purchase	1 Route selection / negs commenced			Within 5 days of instruction	Action within 5 days of instruction in 80% of projects
	2 Terms agreed (all agreements)				
	3 Terms approved (all agreements)			Within 10 days of terms agreed (all) *	Terms approved within 10 days of terms agreed in 80% of projects
	4 Lawyer instructed (all agreements)			Within 5 days of terms approved (all)	Instructions issued within 5 days of terms approval in 80% of projects
	5 Legals complete (all agreements)				
s.37 application	1 s.37 or Exemption Regs	Either/or			
	2 Form B / Exemptn Regs to LPA			Within 5 days of WL/easmts complete	Application to LPA within 5 days of land rights completed in 80% of projects
	3 Form B / Exemptn Regs rec'd from				
	4 s.37 to DBEIS			Within 5 days of Form B from LPA	Form B to DECC within 5 days of Form B from LPA in 80% of projects
	5 s.37 rec'd from DBEIS				
Statutory consents	1 Contact agencies (all agencies)				
	2 Applications submitted (all agencies)				
	3 Consents cleared (all agencies)				

(* 10 days allows for possible delay in plan production)

Our compliance against these measures last month was 99.3%

Our compliance during November 2019 was 99.4%