

Transcript

00:00

For anyone, power cuts are an

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inconvenience, but for Marge they can be

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a lot more serious. For people whose

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medical equipment needs electricity

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power cuts can mean the things they need

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to stay safe and well just don't work.

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Did you know that there is a free and

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totally confidential service called the

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Priority Services Register from Western

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power distribution? We provide a direct

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dial number to call us, send alerts about

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outages, and make regular callbacks to

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check everyone's ok, which makes sure we

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know about anyone who might find a power

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cut particularly difficult to cope with.

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Anyone who depends on electricity for

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medical equipment will receive regular

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updates and we can arrange help from the

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British Red Cross. We've also got a free

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app anyone can use to get in touch.

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Check our live power cut map or even set

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a power-cut alarm in case there's a

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problem in the night. So, if you or

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someone you know might like some extra

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peace of mind,

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tell them to download our free app and

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join the register confidentially for

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free at www.westernpower.co.uk/psr, or

01:24

by calling 0800 096 3080.

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It's also a good idea to have a torch,

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warm clothes, and a flask in a handy spot.

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Just in case there is a power cut, you

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will feel better prepared. Hey Marge,

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looking good!

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[Music]