

Serving the Midlands, South West and Wales

# Statement for the provision of Miscellaneous Charges Western Power Distribution (South Wales) plc April 2013

Western Power Distribution (South Wales) plc
Registered in Wales No. 2366985
Registered Office:
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### 1. Introduction

- 1.1 This statement details our transactional based charges which are for activities that support the competitive supply market and will be billed by us on an individual basis for any service requested.
- 1.2 Transactional charges apply to the following activities:
  - Energisation, de-energisation and re-energisation services;
  - Disconnection of a site;
  - Radio tele-switching services; and
  - Charges for the provision of Metering for Licensed Distribution Network Operators (LDSO) Connections.

### 2. Charges for Energisation, De-energisation and Re-energisation

The way in which some ancillary services are provided will depend upon sitespecific requirements and/or instructions received

### Visit to Energise/Re-energise/De-energise Supply

- Other than the first energisation of a new supply, a charge will be made for each visit to premises on request to energise/re-energise/de-energise a supply by insertion/removal of fuses where whole-current metering is fitted.
- Indicative charges for these services are shown in the tables below. This
  charge is applicable even when the visit to fulfil the request does not result
  in energisation/re-energisation/de-energisation.
- Where the visit is to a larger business site or is otherwise exceptional, then individually assessed charges will be quoted.
- This will also be the case where the energisation/re-energisation/deenergisation is performed by means other than the insertion/withdrawal of fuses.

Charges to Energise, De-energise or Re-energise by insertion or withdrawal of fuses will be levied for:	
Visits to site during normal working hours:	£103.00
Short Notice Appointment	£154.50
*Visits to site at any other time, including Bank Holidays:	£154.50

Other circumstances:	
A larger business site; and/or	
Visit involves actions other than insertion or withdrawal of fuses; and or	All charges will be individually quoted
Visit is otherwise exceptional.	

Operating hours for Customer visits	
Normal hours of operation are from:	08:00 to 16:30 Monday - Friday
Short Notice Appointment	Services required within 48 hours 08:00 to 16:30 Monday to Friday.
Out of Hours Appointment	* Services provided outside the normal hours of 08:00 to 16:30 Monday to Friday

• These prices are offered on the basis that the volume of such requests is limited and of an urgent nature. These charges do not apply to emergency call-out services.

## 3. Disconnection of Site

### Visit to disconnect a supply

Where a party requests the disconnection of a site, then **individually assessed charges** will be quoted.

### 4. Radio Tele-switching Services

WPD may provide radio tele-switching services to those wishing to sponsor group codes. The charges for these services will be fixed by agreement in each case and will reflect the level of complexity of the proposed arrangements.

## 5. Other Charges

Transactional charges for other services ancillary to DUoS will be individually quoted.

### **6. Revenue Protection Services**

SITE INVESTIGATION CHARGES (INTER	FERENCE)	
INVESTIGATION (Full)		£204.50
INVESTIGATION (Partial)		£163.50
NEGATIVE INTERFERENCE		£ 68.00
VISIT / RE-VISIT AT SUPPLIERS REQUEST		£ 46.00
MAKE SAFE / REMOVE FUSE / SITE SAFETY	CHECK / RESEAL METER	£ 46.00
SITE MANAGEMENT CHARGES		
SUBSEQUENT VISITS	(No Charge for RP cold call)	£ 61.50
SITE MANAGEMENT (PER HOUR)	Per Operative	£ 18.50
SECOND OPERATIVE	Safety / Operational Requirements	£131.50
LOCKSMITH/CARPENTER		£172.50
ADDITIONAL WORK CHARGES		
REPLACE FUSE - AFTER DE-ENERGISATION	1	£ 57.50
REPLACE METER - AFTER DE-ENERGISATION	ON	£ 65.00
RESEAL AFTER REWIRE (PRO-ACTIVE)	(Only by conditional arrangement)	£ 36.00
ILLEGAL UNMETERED (SINGLE PHASE)		£ 57.50
ILLEGAL UNMETERED (3 PHASE)		£ 57.50
MISC WORK		£ 57.50
EXTENDED WORK CHARGES		
INVESTIGATOR - DAY RATE		Quote
UNPLANNED OUT OF AREA CHARGE	Per Operative	£152.00
PLANNED OUT OF AREA CHARGE	Per Operative	£100.50
ATTAIN WARRANT / WITNESS TO COURT		£ 69.00
WARRANT	Subject to changes by HM court svs	£ 18.00
OUTSIDE NORMAL WORKING HOURS	Per Operative	£194.50
ADMINISTRATION CHARGES		
ADDITIONAL STATEMENT		£ 29.50
REQUEST CASE FILE RESEND / INFO (UNDER 5 MONTHS)		£ 22.00
REQUEST CASE FILE FROM ARCHIVE (OVER 5 MONTHS)		£ 56.50
METER CHARGES		

SINGLE PHASE CREDIT		£	11.55
SINGLE PHASE KEY		£	71.25
SINGLE PHASE SMART			Quote
RADIO TELEMETER			Quote
3 PHASE CREDIT - SINGLE RATE		£	42.40
3 PHASE CREDIT - MULTI RATE		£	60.40
PROGRAMMABLE		£	72.60
CT METERS (DEPENDANT ON TYPE. ADJU	UST AS REQUIRED)		Quote
ADDITIONAL INSTALLED EQUIPMENT			
SINGLE PHASE METER TAILS		£	8.60
3 PHASE METER TAILS		£	17.50
ISOLATOR SINGLE PHASE		£	37.10
ISOLATOR 3 PHASE		£	55.25
CONNECTOR BLOCKS		£	23.25
METER BOARDS		£	7.60
LOCKS / EQUIPMENT	Quote Per Job Requirements		Quote

NETWORK CHARGES	
Unit value - electricity abstracted from the network	16 Pence Per Unit

WPD RP Services operate between the hours of 08:00 and 16:00 hrs. Monday to Friday. There is no standby 'callout' service provided by WPD RP Services outside of these hours in the South Wales area.

# 7. Glossary

Term	Definition
Distribution Use of System (DUoS)	Charges for demand and generation customers which are connected to and utilising the distribution network.
DCUSA	Users seeking to use the distribution system will be required to be a party to and comply with the DCUSA in accordance with their licence.
MPAS	Metering Point Administration Service means the service established, maintained and operated, or procured as the case may be, by each Distribution Business pursuant to Condition 18 of the Electricity Distribution Licence.
User	ls a supplier, generator or distribution network operator.