

Competition in Connections Stakeholder Workshop

AGENDA

Date: **Thursday, 1st June 2017**

Registration (coffees and pastries)		09:30 – 10:00
Welcome and overview of the day	Simon Pett, Network Services Manager, East Midlands	10:00 – 10:15
Our approach to CiC Q&A session	Phil Swift, Operations Director	10:15 – 10:55
Coffee		10:55 – 11:20
Introduction to Workshop session	James Garland, MD Westbourne	11:20 – 11:30
Workshop Customer perspective Key improvements in the CiC process for customers Feedback and next steps		11:30 – 12:25
Lunch		12:25 – 13:10
Individual Surgeries Round 1 <ul style="list-style-type: none">• Legals and consents• Provision of Information/Tech Info website• Self-determination• Design Approval Individual Surgeries Round 2	Bruce Pollard Stephen Davies / Alex Proffitt Tim Hughes Simon Waldron	13:10 – 13:40 13:45 – 14:15
Feedback from Panel sessions Close and next steps	Simon Pett, Network Services Manager, East Midlands	14:15 – 14:35